## REMARKS

BY

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COMMAND, CONTROL, COMMUNICATIONS

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WASHINGTON, DC

TO THE

ASSOCIATION OF THE UNITED STATES ARMY

FORT ARMSTRONG CHAPTER

IOWA-ILLINOIS QUAD CITIES AREA

JULY 18, 1994

GOOD AFTERNOON. IT IS, INDEED, A PLEASURE FOR ME TO BE HERE TODAY. I HAVE BEEN ASKED TO

SHARE WITH YOU MY VIEWS ON THE CHALLENGES FACING US IN THE C31 AREA, THE DIRECTION IN WHICH THE DEPARTMENT IS HEADED, AND WHAT THIS ASSOCIATION CAN DO TO HELP.

THE CHALLENGES FACING THE C31 COMMUNITY ARE, IN MANY RESPECTS THE SAME ONES FACING THE ENTIRE DEPARTMENT OF THE DEFENSE, THE FEDERAL GOVERNMENT, AND EVEN THE ENTIRE COUNTRY FOR THAT MATTER -- WE MUST CONTINUE TO CARRY OUT OUR MISSIONS AND FUNCTIONS, AND PROVIDE EQUAL OR BETTER SERVICE TO OUR CUSTOMERS AT THIS TIME OF CONSTRAINED FUNDING LEVELS. WE, IN DEFENSE, HAVE THE SPECIFIC CHALLENGE OF SATISFYING THE PRESIDENT'S PLEDGE THAT OUR ARMED FORCES WILL REMAIN THE BEST-EOUIPPED, THE BEST-TRAINED, AND BEST-PREPARED FIGHTING FORCE ON THE FACE OF THE EARTH. BOTH HE AND THE SECRETARY OF DEFENSE HAVE COMMITTED THEMSELVES TO MAINTAINING A LEAN, HIGH-TECH, AGILE, READY-TO-FIGHT MILITARY FORCE DURING A TIME IN WHICH:

- THE THREATS ARE CHANGING AND UNPREDICTABLE,
- THE PRESIDENT'S BUDGET FOR DEFENSE FOR FY
  1995 IS 35 PERCENT BELOW THE PEAK LEVEL OF FY
  1985, AND
- DEFENSE IS DOWNSIZING -- THUS, PLACING
  INCREASED EMPHASIS ON EFFECTIVE AND EFFICIENT USE
  OF INFORMATION TECHNOLOGY.

INFORMATION MANAGEMENT IS PIVOTAL TO MANAGING THE EMPLOYMENT OF OUR MILITARY FORCES. DEFENSE INFORMATION INFRASTRUCTURE PROVIDES THE BASIC BACKBONE FOR THE INFORMATION TRANSFER SERVICES REQUIRED TO SUPPORT THE READINESS AND SUSTAINABILITY GOALS OF THE DEPARTMENT. THIS INFRASTRUCTURE SUPPORTS COMMAND AND CONTROL AND INTELLIGENCE INFORMATION TRANSFER REQUIREMENTS, AS WELL AS PERSONNEL, MEDICAL, FINANCIAL, AND LOGISTICS REOUIREMENTS. THE INCREASED PRODUCTIVITY AND FLEXIBILITY NEEDED TO SUPPORT THE DEPLOYMENT OF FORCES TETHERED TO A HOME BASE, AND PARTICIPATING IN JOINT OPERATIONS, IS DEPENDENT ON ACHIEVING A DEFENSE INFORMATION INFRASTRUCTURE THAT IS CAPABLE OF MEETING THE CRITICAL INFORMATION TRANSFER NEEDS OF OUR FORCES.

FOR EXAMPLE, IN EUROPE AND DESERT STORM WE DEPLOYED LARGE MAINFRAME COMPUTING SUPPORT FOR PERSONNEL, ADMINISTRATION, AND LOGISTICS SUPPORT. TODAY THIS SUPPORT CAN BE PROVIDED FROM THE CONTINENTAL UNITED STATES HOME BASE. THIS ALLOWS FOR MORE COMBATANT FORCES TO BE DEPLOYED OR FOR FEWER LIFT REQUIREMENTS FOR THE SAME FORCE LEVELS.

CONSEQUENTLY, THERE NEEDS TO BE A SMOOTH FLOW OF INFORMATION, OVER LONGER DISTANCES, WITHOUT

HAVING TO FIRST SOLVE COMPATIBILITY AND INTEROPERABILITY PROBLEMS. FURTHER, INFORMATION, AS THE VITAL RESOURCE OF MODERN WARFARE, MUST BE SECURED AND PROTECTED COMMENSURATE WITH ITS INTENDED USE.

WITH CHANGING THREATS, A CONSTRAINED FUNDING LEVEL, AND FORCE REDUCTIONS, OUR SPECIFIC CHALLENGES ARE TO DETERMINE HOW INFORMATION TECHNOLOGY CAN BEST BE USED TO LIVE UP TO THE PRESIDENT' S AND THE SECRETARY' S COMMITMENT. WE MUST RESHAPE DEFENSE CAPABILITIES, RATHER THAN JUST SHRINK THEM. WE MUST SMARTLY CREATE AN ENVIRONMENT TO SUPPORT MOVEMENT OF INFORMATION HORIZONTALLY AND VERTICALLY, WITHOUT REGARD TO ORGANIZATION OR SERVICE BOUNDARIES. WE MUST ENSURE THAT OUR BASE-LEVEL INFORMATION INFRASTRUCTURE IS PROTECTED AND CAPABLE OF BEING PROJECTED INTO AREAS WHERE AN INFRASTRUCTURE DOES NOT EXIST. AS WITH OTHER TECHNOLOGIES, INFORMATION TECHNOLOGY IS IMPORTANT ONLY INSOFAR AS THE FUNCTIONALITY IT PROVIDES. WE MUST LOOK AT THE CONTEXT FOR ITS USES, AND DETERMINE HOW IT CAN BEST BE EXPLOITED TO IMPROVE MISSION SUPPORT.

I' M HERE TO TELL YOU -- THESE ARE TALL
ORDERS, AND WE' VE GOT OUR WORK CUT OUT FOR US.
I' M ALSO HERE TO TELL YOU THAT I FIRMLY BELIEVE
THAT WE ARE COLLECTIVELY UP TO THE CHALLENGE.

BUT THERE ARE SOME BASIC AND FUNDAMENTAL THINGS
THAT WE MUST CONTINUE TO WORK AT TO BE
SUCCESSFUL. FIRST, WE HAVE TO BE CORPORATELY
COMMITTED TO THE PLAN OR APPROACH FOR MEETING OUR
CHALLENGES. SECONDLY -- WE HAVE TO GET ALL
DEFENSE FUNCTIONAL AREAS SINGING FROM THE SAME
SHEET OF MUSIC. WE HAVE TO GET OUR PROCEDURES
SYNCHRONIZED ACROSS FUNCTIONAL AREAS SO THAT WE
WORK AS A TEAM RATHER THAN A COLLECTION OF
SEPARATE SUPPORT ENTITIES.

THIRDLY, WE HAVE TO STANDARDIZE THE SYSTEMS WITHIN EACH FUNCTION SO THAT THERE IS NO LONGER AN ARMY WAY, OR A NAVY WAY, OR AN AIR FORCE WAY, OR A DLA OR DISA, OR DEFENSE AGENCY WAY.

NOTWITHSTANDING THE FACT THAT WE' VE GOT A LONG WAY TO GO, WE ARE HEADED IN THE RIGHT DIRECTION, AND MAKING PROGRESS.

THE VISION AND OBJECTIVES ARE CLEAR, THE PLAN HAS BEEN ARTICULATED, THE SECRETARY'S AND DEPUTY SECRETARY'S COMMITMENT CONTINUES TO BE STRONG; AND I CAN SEE STEADY GROWTH IN COOPERATION, TEAMWORK, AND ESPRIT DE CORPS AT ALL LEVELS, AS WE PURSUE OUR VISION AND EXECUTE OUR PLANS.

OUR OBJECTIVE IS TO IMPROVE DEFENSE

CAPABILITIES BY FOCUSING ON RE-ENGINEERING OUR
BUSINESS PROCESSES, STANDARDIZING OUR DATA AND
SUPPORTING INFORMATION SYSTEMS, SELECTING AND

DEPLOYING MIGRATION SYSTEMS, AND STRENGTHENING
OUR COMPUTER AND COMMUNICATIONS INFRASTRUCTURE.
EACH OF THESE EFFORTS IS BEING PURSUED UNDER THE
RUBRIC OF OUR CORPORATE INFORMATION MANAGEMENT
(OR CIM) INITIATIVE.

DR. PERRY HAS CONTINUOUSLY EXPRESSED HIS SUPPORT FOR THE CIM GOALS, AND EMBRACED CIM AS A MEANS TO ACHIEVE DEPARTMENT-WIDE IMPROVEMENTS. IN FACT, HE HAS REAFFIRMED HIS COMMITMENT BY GREATLY ACCELERATING THE PACE AT WHICH KEY ASPECTS OF CIM ARE TO BE IMPLEMENTED. WE ARE NOW ON A CHARTERED COURSE WHERE THE SENIOR FUNCTIONAL OFFICIALS IN AREAS SUCH AS FINANCE AND ACCOUNTING, PERSONNEL, AND LOGISTICS HAVE THE TASK OF SELECTING AND DEPLOYING THEIR MIGRATION SYSTEMS WITHIN THREE YEARS, WHILE AT THE SAME TIME ELIMINATING THOUSANDS OF LEGACY SYSTEMS; THE MIGRATION SYSTEMS ARE AN INTERIM STEP TOWARD A LONG TERM GOAL OF IMPLEMENTING TARGET SYSTEMS IN AN OPEN SYSTEMS ENVIRONMENT. WE MUST IMPLEMENT DATA STANDARDIZATION DURING THIS SAME TIME FRAME; AND IN CONJUNCTION WITH BOTH EFFORTS, WE ARE RE-ENGINEERING OUR BUSINESS PROCESSES.

LET ME SHARE WITH YOU JUST ONE EXAMPLE OF THE MANY FUNCTIONAL AREAS THAT IS MAKING STEADY PROGRESS.

THE DEFENSE FINANCE AND ACCOUNTING SERVICE

(OR DFAS) PROVIDES ACCOUNTING SUPPORT AND FINANCIAL MANAGEMENT INFORMATION TO MANAGERS AT ALL LEVELS THROUGHOUT THE DEPARTMENT OF DEFENSE. FOREIGN GOVERNMENTS RELY ON DFAS MANAGEMENT TO ACCOUNT FOR THEIR SECURITY ASSISTANCE PURCHASES.

JUST IN THE DOD FINANCE COMMUNITY ALONE, THEY HAVE OVER 250 LEGACY SYSTEMS. EACH OF THESE IS BEING EVALUATED AS POSSIBLE MIGRATORY SYSTEMS. EIGHT HAVE BEEN APPROVED. ONE OF THESE IS THE DEFENSE JOINT MILITARY PAY SYSTEM WHICH WILL PAY ARMY, NAVY, AND AIR FORCE ACTIVE DUTY MEMBERS; RESERVE AND NATIONAL GUARD PERSONNEL; RESERVE OFFICER TRAINING CORPS CADETS AND MIDSHIPMEN; ARMED FORCES HEALTH PROFESSIONAL SCHOLARSHIP PROGRAM STUDENTS; AND MILITARY ACADEMY CADETS AND MIDSHIPMEN. THE BENEFITS OF THIS SYSTEM INCLUDE STANDARDIZED MILITARY PAY, REDUCED LONG-RANGE COSTS, ENHANCED CUSTOMER SERVICE, AND IMPROVED PAY SERVICE CAPABILITY FOR ANY EMERGENCY OR WARTIME MOBILIZATION SCENARIO.

THE DOD FINANCE COMMUNITY ALSO HAS APPROVED
THE DEFENSE RETIREE AND ANNUITANT PAY SYSTEM AS
THE DOD SYSTEM TO PROCESS RETIRED PAY AND
ANNUITIES FOR ALL MILITARY RETIREES AND
ANNUITANTS. THIS STANDARDIZED, CENTRALIZED
SYSTEM, WHICH WILL REPLACE CURRENT SYSTEMS, WILL
BE ABLE TO INTERFACE WITH APPLICABLE PERSONNEL,

ACCOUNTING AND DISBURSING SYSTEMS -- THEREBY REDUCING COSTS AND IMPROVING CUSTOMER SERVICE.

IN THE FINANCIAL MANAGEMENT AREA, FOR
EXAMPLE, THEY HAVE OVER 100,000 DATA ELEMENTS IN
THEIR 250+ FINANCE AND ACCOUNTING SYSTEMS.

DETAILED DATA MODELING HAS SHOWN THAT THEY WILL
LIKELY REQUIRE LESS THAN 1/100TH OF THE DATA
ELEMENTS TO ACCOMPLISH THE FULL RANGE OF THEIR
RESPONSIBILITIES. THE DEPARTMENT OF DEFENSE
COMPTROLLER HAS SET A GOAL OF HAVING 90 PERCENT
OF THE REQUIRED DATA ELEMENTS APPROVED BY THE END
OF THE YEAR. ACHIEVING THIS GOAL PROVIDES A
SOUND BASIS FOR CREATING A COMMON LANGUAGE FOR
DISPARATE SYSTEMS TO USE, OR TO DESIGN A NEW
INTEGRATED FINANCE AND ACCOUNTING SYSTEM.

SIMILAR AGGRESSIVE ACTIONS ARE UNDERWAY IN
OTHER FUNCTIONAL AREAS AS WELL. FOR EXAMPLE, IN
THE HEALTH AREA, INDICATIONS ARE THAT THEY WILL
HAVE THEIR HIGHEST PRIORITY DATA ITEMS
STANDARDIZED DURING THIS CALENDAR YEAR, WITH A
PROJECTION THAT BY THE END OF CALENDAR YEAR 1995,
DATA STANDARDIZATION IN THE ENTIRE MEDICAL
FUNCTION AREA WILL BE COMPLETED.

HAVING A PROLIFERATION OF DISPARATE SYSTEMS
AND ASSOCIATED DATA ELEMENTS IS NOT A PROBLEM
THAT IS PECULIAR TO THE FINANCE AND ACCOUNTING OR
THE HEALTH COMMUNITIES; IT'S ONE THAT PERMEATES

THROUGHOUT ALL OF OUR FUNCTIONAL AREAS, AS WELL AS ACROSS FUNCTIONS.

THE CRITICALITY OF DATA STANDARDIZATION TO
OUR SUCCESS CAN NOT BE OVERSTATED. THAT IS WHY
WE HAVE SET A GOAL OF STANDARDIZING DEFENSE DATA
FORMATS AND DEFINITIONS WITHIN THREE YEARS, AND
WHY WE ARE NOW IN THE MIDST OF OUR MOST
CONCENTRATED, WIDE-RANGING DATA STANDARDIZATION
EFFORT EVER UNDERTAKEN. THIS EFFORT IS BEING LED
BY THE USERS OF THE DATA RATHER THAN THE
INFORMATION TECHNICIAN.

IF WE ARE SUCCESSFUL WITH DATA
STANDARDIZATION, AND I AM OPTIMISTIC THAT WE WILL
BE, WE WILL HAVE STANDARDIZED THE VOCABULARY USED
WITHIN THE DEPARTMENT AND GREATLY INCREASED THE
OPPORTUNITY FOR EFFICIENT DATA EXCHANGE AND
INTEGRATED OPERATIONS AMONG THE DEPARTMENT'S
INFORMATION SYSTEMS. WE WILL HAVE IMPROVED DATA
SHARING, CONTROLLED DATA REDUNDANCY, MINIMIZED
DATA HANDLING, AND IMPROVED DATA QUALITY AND
INTEGRITY -- ALL OF WHICH SUPPORT OUR GOALS OF
INTEROPERABILITY AMONG OPERATIONAL FORCES, AS
WELL AS PROCESSES AND SYSTEMS.

WE ARE NOW IN THE GLOBAL INFORMATION ENVIRONMENT, WHICH IS MARKED BY THE BROAD INTEGRATION OF INFORMATION SYSTEMS, MAJOR ADVANCEMENTS IN NETWORKING, THE SHARING OF

INFORMATION, AND THE MIGRATION OF LEGACY SYSTEMS TO A COMMON DENOMINATOR. CONCEPTS SUCH AS THE NATIONAL INFORMATION INFRASTRUCTURE AND DEFENSE INFORMATION INFRASTRUCTURE REFLECT THE EXPLOSION OF HIGH-SPEED, COMPLEX COMMUNICATION SYSTEMS AND NETWORKS, AND THIS IS PRESENTING SERIOUS CHALLENGES FOR INFORMATION SYSTEMS SECURITY (OR INFOSEC).

THE VULNERABILITY TO COMMUNICATIONS SYSTEMS
AND NETWORKS IS INCREASING AS DATA FLOW IS
FACILITATED. THE ABILITY OF INDIVIDUALS TO
PENETRATE COMPLEX COMPUTER NETWORKS, AND DENY,
DAMAGE, OR DESTROY DATA, HAS BEEN DEMONSTRATED ON
MANY OCCASIONS. MOSTLY RECENTLY THERE HAVE BEEN
SEVERAL WELL PUBLICIZED INTRUSIONS INTO THE
INTERNET. FINANCIAL SYSTEMS POSE A HIGH LEVEL OF
RISK, AND THE POTENTIAL THREAT TO C31-DEPLOYED
SYSTEMS IS OBVIOUS AS WE ARE MORE AND MORE
INTERCONNECTED. THE CHALLENGE TO INFORMATION
SYSTEMS SECURITY IS TO ENSURE THIS SIGNIFICANT
THREAT IS CLEARLY UNDERSTOOD, AND THEN GUARANTEE
THE AUTHENTICATION, INTEGRITY, AND
CONFIDENTIALITY OF COMMUNICATIONS.

A MAJOR INITIATIVE TO MEET THE INFOSEC

CHALLENGE OF THE 1990S IS THE ENGINEERING OF

MULTI-LEVEL SECURITY SOLUTIONS, SUCH AS TRUSTED

GUARDS, COMPARTMENTED WORKSTATIONS, AND

END-TO-END ENCRYPTION DEVICES, WHICH ENSURE THE SECURITY, AVAILABILITY, AND INTEGRITY OF U.S. GOVERNMENT AND DEFENSE INFORMATION SYSTEMS. AN EXAMPLE HERE IS THE NSA TESSERA CARD THAT HAS RECENTLY BEEN DEVELOPED FOR THE DEFENSE MESSAGE SYSTEM TO SECURE ITS SENSITIVE UNCLASSIFIED E-MAIL TRAFFIC.

WE MUST DESIGN AND EMBED INFOSEC INTO THE EARLIEST STAGES OF SYSTEM DEVELOPMENT, THEREBY ENSURING AFFORDABLE, INTEGRATED APPLICATION OF INFOSEC INTO THE FINAL SYSTEM.

SPEAKING OF SOFTWARE DESIGN AND DEVELOPMENT,
I BELIEVE WE ARE WASTING A LOT OF MONEY,
BRAINPOWER, AND EFFORT IN THIS AREA. WE HAVE
ALLOWED SOFTWARE TO BECOME A DEEP HOLE FOR
DEFENSE DOLLARS, AND THIS MUST STOP. ALL TOO
OFTEN, SOFTWARE ENGINEERS ARE REINVENTING THE
WHEEL EACH TIME THEY ADD A FEATURE OR CORRECT AN
ERROR: THIS TOO MUST STOP.

IT IS IMPERATIVE THAT SOFTWARE REUSE BECOME
THE RULE RATHER THAN THE EXCEPTION. REUSABILITY
OF SOFTWARE MUST BECOME AS COMMON AS HAVING THE
SAME HARDWARE SUPPORTING MULTIPLE FUNCTIONS.

WE CANNOT JUST CUT OFF SOFTWARE PRODUCTION

AND RELY ON OLD APPLICATIONS -- MAINTAINING THE

OLD CODE IS TOO EXPENSIVE, AND THE CHANGEABILITY

OF THE DEFENSE MISSION REQUIRES THAT WE SUPPORT

IT WITH CHANGES IN SOFTWARE.

WHEN WE NEED SOFTWARE, OUR OPTION OF CHOICE WILL BE TO USE COMMERCIAL, OFF-THE-SHELF PRODUCTS. AND WHEN WE NEED TO WRITE CODE, IT WILL BE WRITTEN IN ADA.

ADA IS WELL-SUITED FOR REUSE BECAUSE IT
SUPPORTS ERROR-FREE INTERFACES AMONG SOFTWARE
MODULES. THIS ALSO MAKES ADA IDEAL FOR BEING THE
GLUE BETWEEN SOFTWARE MODULES THAT HAVE BEEN
WRITTEN IN OTHER LANGUAGES. THIS IS PARTICULARLY
APPEALING IN BINDING TOGETHER COTS SOFTWARE FROM
DIFFERENT SOURCES.

RATHER THAN HAVING OUR CODE BE HAND-CRAFTED,
ORIGINAL WORKS OF ART, WE WANT THEM TO BE SOUNDLY
ENGINEERED ENTITIES THAT WE CAN REALIGN OR
INTEGRATE WITH OTHER WELL-ENGINEERED COMPONENTS
TO GIVE US THE SYSTEMS WE NEED MORE QUICKLY AND
MORE RELIABLY.

THIS NOW BRINGS ME TO THE FINAL PILLAR OF OUR EFFORTS TO IMPROVE THE DEFENSE INFORMATION MANAGEMENT CAPABILITIES; NAMELY, THE COMMUNICATIONS AND COMPUTER INFRASTRUCTURE.

WITH RESPECT TO COMMUNICATIONS, WE ARE
WORKING WITH THE GENERAL SERVICES ADMINISTRATION
TO EXPLORE THE APPLICABILITY OF GSA AND DOD
ACQUISITION OF ONE SINGLE, JOINTLY MANAGED
NETWORK FOR ALL FEDERAL GOVERNMENT USERS TO

REPLACE THE FTS-2000 AND THE EXISTING DEFENSE SWITCHED NETWORK. SEPARATELY FOR DOD, WE ARE STRUCTURING A DEFENSE INFORMATION SYSTEMS NETWORK CALLED DISN.

THE DISN IS TO BE A GLOBAL NETWORK TO
INTEGRATE EXISTING DEFENSE COMMUNICATIONS SYSTEMS
ASSETS, INCLUDING COMMUNICATIONS SATELLITES (BOTH
MILITARY AND THOSE WE ACQUIRE COMMERCIALLY), AND
TELECOMMUNICATIONS SERVICES (ALSO REGARDLESS OF
SOURCE AND WHETHER OR NOT THEY ARE DEDICATED TO
DEFENSE USAGE). THE DISN IS TO PROVIDE A
CONSOLIDATED WORLDWIDE DEFENSE TELECOMMUNICATIONS
INFRASTRUCTURE.

THE DATA MEGACENTER DEDICATION, WHICH IS
OCCURRING IN CONJUNCTION WITH THESE PROCEEDINGS,
REFLECTS OUR COMPUTING INFRASTRUCTURE PLANS.
THESE 16 DATA MEGACENTERS WILL SERVE AS
MULTIPLIERS FOR THE SAVINGS TO BE GAINED IN
EMPLOYING STANDARD SYSTEMS ACROSS SUCH AREAS AS
FINANCE AND ACCOUNTING, MEDICAL, AND LOGISTICCS
INVENTORY CONTROL CENTERS CENTERS AND DEPOTS.

IMPLEMENTATION OF THESE LARGE STANDARD
BUSINESS SYSTEMS AT THE DISA MEGACENTERS -- WILL
ENSURE THAT ALL OF THE SERVICES OPERATE FROM
EQUALLY TECHNOLOGICALLY ADVANCED PLATFORMS, THUS
ENSURING THAT PERFORMANCE AND COST METRICS ARE
EQUALLY APPLIED -- ENSURE THAT BUSINESS PROCESS

RE-ENGINEERING CAN BE DONE ONCE, AND PROVIDE THE BIGGEST PAYBACK FOR THE DEPARTMENT AND A LEVEL PLAYING FIELD FOR COMPARING PERFORMANCE.

BEFORE COMING HERE TODAY, I WAS PROVIDED WITH A FACT SHEET ON THE ROCK ISLAND MEGACENTER. ONE OF THE ITEMS ON THE SHEET THAT CAUGHT MY EYE WAS SOME STATISTICS ON THE PERSONNEL -- THE TECHNICAL STAFF HAS AN AVERAGE OF NEARLY 14 YEARS EXPERIENCE, AND THE MANAGEMENT STAFF HAS AN AVERAGE OF 23 YEARS EXPERIENCE.

TO BE A MANAGER, GOOD IN YOUR BUSINESS OR
GOOD IN YOUR TRADE, YOU NEED TO STUDY AND
CONTINUALLY KEEP UP WITH TECHNOLOGY. YOU MUST
MAINTAIN THE CURRENCY AND COMPLETENESS OF YOUR
OWN PERSONAL TECHNOLOGY BASE. MOREOVER, YOU MUST
STRESS THAT YOUR STAFFS DO LIKEWISE. AT THE SAME
TIME, WE AS MANAGERS MUST ENSURE THAT EDUCATION
AND TRAINING OPPORTUNITIES ARE AVAILABLE FOR OUR
STAFFS TO HONE THEIR SKILLS, AND THAT OUR
TRAINING INSTITUTIONS MAKE MAXIMUM USE OF
INFORMATION TECHNOLOGY TO DELIVER THE GREATEST
AMOUNT OF TRAINING IN THE MOST COST-EFFECTIVE AND
EFFICIENT MANNER.

I BELIEVE THAT SOME OF THE THINGS THAT THE ARMY MANAGEMENT ENGINEERING COLLEGE (OR AMEC) IS DOING IN THIS REGARD ARE RIGHT ON THE MARK. I UNDERSTAND THAT AMEC IS EXPLORING SOME REALLY

INTERESTING INITIATIVES REGARDING THE USE OF INFORMATION TECHNOLOGY FOR TRAINING PURPOSES; FOR EXAMPLE, AMEC'S PLANNED INSTALLATION AND USE OF A MULTIMEDIA LABORATORY TO INCLUDE A COURSEWARE PRODUCTION STUDIO AND VIDEO STUDIO TO DEVELOP, TEST, AND DISTRIBUTE TRAINING COURSES FOR DESKTOP DELIVERY.

THE USE OF MULTIMEDIA TRAINING WILL

DRAMATICALLY REDUCE THE LONG-STANDING TRADITIONAL

REQUIREMENT OF CLASSROOM TRAINING. THESE

CAPABILITIES WILL ALLOW INDIVIDUALS TO OBTAIN

TRAINING WHEN AND WHERE NEEDED. IN TODAY'S

ENVIRONMENT, FLEXIBILITY IS REQUIRED TO ALLOW THE

WORKFORCE TO UPDATE SKILLS AND RECEIVE TRAINING

VIA METHODS OTHER THAN THE TRADITIONAL WAY OF

CLASSROOM TRAINING. AMEC'S SUCCESSES IN THE USE

OF MULTIMEDIA DISTANCE TRAINING CAN BE

TRANSPORTED THROUGHOUT THE EDUCATIONAL

COMMUNITIES WITHIN THE DEPARTMENT.

IN SUMMARY, I BELIEVE WE ARE MAKING STEADY PROGRESS; BUT WE ARE MOST CERTAINLY NOT THERE. WE HAVE MANY TOUGH CHALLENGES AHEAD OF US; NOT THE LEAST OF WHICH IS ACCELERATING THE CULTURAL CHANGES REQUIRED TO BE SUCCESSFUL. BUT I DO BELIEVE THAT WE HAVE TAKEN SOME KEY STEPS. ARE WE COMPLETELY SATISFIED? THE ANSWER IS: NO. BUT WE HAVE A LOT OF GOOD PEOPLE, LIKE

YOURSELVES, WHO ARE COMMITTED TO THE IMPROVEMENTS, EFFICIENCIES, AND PRODUCTIVITY THAT ARE THE ESSENCE OF CIM.

THANK YOU LADIES AND GENTLEMEN FOR THE
OPPORTUNITY TO SPEAK TO YOU TODAY. I WELCOME ANY
QUESTIONS THAT YOU MAY HAVE.